

CareChat™ Platform - First Health Members

SavATree is pleased to introduce the CareChat™ mobile enhanced platform that makes it easy for you to access important services/features of your medical benefits plan.

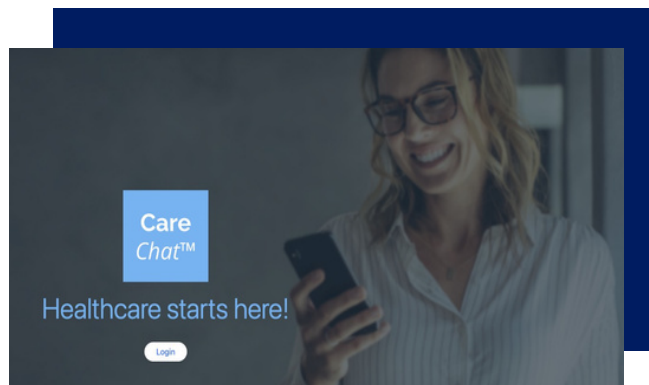
ID Card

A digital ID Card with capability to add to Apple Wallet.

Urgent Care 24x7 & Virtual Primary Care

Access Urgent Care telemedicine doctors 24x7 - no copays or deductibles.

If you so choose, you can enroll with a dedicated virtual primary care physician (PCP) to treat your health issues via scheduled video/phone consultation - no copay or deductible applies.



CareChat mobile app on the Apple App Store
CareChat mobile app on the Google Play Store

Explanation of Benefits (EOB)

Access your Explanation of Benefits (EOB) document(s) that explains how the plan processed your claim.

DocRatings

Clinical provider quality information is not accessible on Google. CareChat's DocRatings™ tool makes it easy for you to find the best-quality doctors and specialists based on clinical quality data and a 5-star rating system.

MedRecords

MedRecords™ service can extract medical records from most providers (if not all) within 1-2 business days. Simply submit a request via the CareChat™ platform.

Claim Support, Care Support, and Rx Support

For help related to medical **bills/coverage** message the Acuity Group using Claim Support.

For help related to **pre-certification** message the medical management service using Care Support.

For help related to **prescription benefits** message TrueScripts using Rx Support.

Getting Started

An account access welcome email will be sent to your email address on record in UKG for the CareChat™ platform from support@alicornalerts.com.

Using the link provided in the email, you will be directed to create a password.

Helpful Hint: Save this link as a bookmark in your browser: www.carechat.ai

If you need assistance email support@alicorn.co