CareChat™ Platform - Direct Primary Care (DPC) Members

SavATree is pleased to introduce the **CareChat™** mobile enhanced platform that makes it easy for you to access important services/features of your medical benefits plan.

CareChat mobile app on the Apple App Store
CareChat mobile app on the Google Play Store

ID Card

A digital ID Card with capability to add to Apple Wallet.

Reminder: Urgent Care

Contact your primary care physician, they are available to you, 24/7 - no copay, no deductible.

Explanation of Benefits (EOB)

Access your Explanation of Benefits (EOB) document(s) that explains how the plan processed your claim.

Doc Ratings

Clinical provider quality information is <u>not accessible</u> on Google. CareChat's DocRatings™ tool makes it easy for you to find the best-quality doctors and specialists based on clinical quality data and a 5-star rating system.
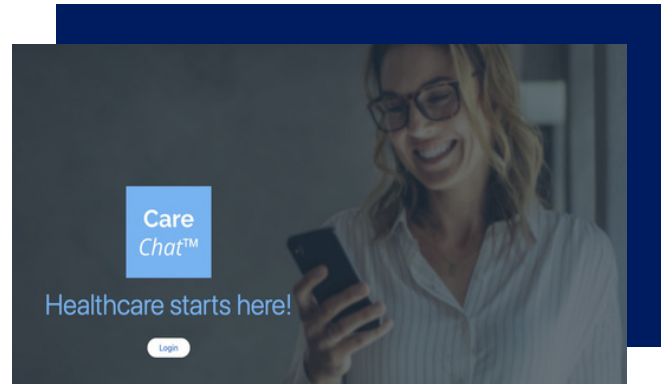
MedRecords

MedRecords™ service can extract medical records from most providers (if not all) within 1-2 business days. Simply submit a request via the CareChat™ platform.

Claim Support, Care Support, and Rx Support

For help related to medical **bills/coverage** message the Acuity Group using Claim Support.
For help related to **pre-certification** message the medical management service using Care Support.
For help related to **prescription benefits** message TrueScripts using Rx Support.

Getting Started

An account access welcome email will be sent to your email address on record in UKG for the **CareChat™** platform from **support@alicornalerts.com**. Using the link provided in the email, you will be directed to create a password.

Helpful Hint: Save this link as a bookmark in your browser: www.carechat.ai

If you need assistance email **support@alicorn.co**